

Adobe Accessibility Conformance Report

VPAT® Version 2.2 – July 2018

Product Information

Name of Product/Version:

- Adobe Acrobat Pro Continuous (purchased as a subscription license)
- Adobe Acrobat Pro Classic (purchased as a one-time perpetual license)
- Adobe Acrobat Standard Continuous (purchased as a subscription license)
- Adobe Acrobat Standard Classic (purchased as a one-time perpetual license)
- Acrobat Reader

Product Description: Acrobat Pro is designed for creating, editing, collaborating, and distributing PDF documents and forms.

Date: January 5, 2020

Contact information: access@adobe.com

Notes: Tested using the most common user journeys. The following tools were used: Create PDF; Export PDF; Prepare Form; Accessibility; Action List; Edit PDF; Enhance Scans; Organize; Comment; Fill & Sign; Send & Track; Protect.

The information contained in this report applies to the product itself. Information about product help and support documentation related to 602.3 (Support Docs) for Section 508 as published in 2017 is located at: <http://www.adobe.com/accessibility/compliance.html>.

Evaluation Methods Used: Testing Adobe Acrobat Pro involved extensive use of leading assistive technology such as screen readers, and screen magnifiers, as well exclusive use of the keyboard. Native platform accessibility features were also used to assist with testing. These were supplemented with techniques such as manual inspection of Accessibility API output.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



WCAG 2.0 Report

All WCAG Sections below also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Guideline 1.1 Text Alternatives:

Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product provides text alternatives for non-text content. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

Guideline 1.2 Time-based Media:

Provide alternatives for time-based media.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain prerecorded audio-only or video-only media. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The product does not contain prerecorded synchronized media.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The product does not contain prerecorded video content that would require audio description or a media alternative.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The product does not contain live synchronized media.</p> <p>Authored Content (PDF): Authored content does not contain live synchronized media.</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The product does not contain prerecorded video content that would require audio description.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<ul style="list-style-type: none"> • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
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Guideline 1.3 Adaptable:

Create content that can be presented in different ways (for example simpler layout) without losing information or structure.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: Most visual structure and relationship information such as the purpose of a button is provided through object information or in text. Exceptions include:</p> <ul style="list-style-type: none"> • Dialog buttons like the “Advanced Settings” browse button • Disabled buttons • Progress of actions like the “Download Status” • Buttons opening web links like the “Help” button • The insert fields in the “Output Options” dialog for “Create Multiple PDF Files...” • Highlight list of colors and check boxes in “Preferences” for “Prepare Form” • Tools that rely on using the mouse, like cropping the page in “Enhance Scans” • The “Organize” - “Page Type” combo list • Live updates to fields like the search field in “Comments” • The date picker in the “Share” tool <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The product presents content in a meaningful sequence.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) 	<p>Software: Partially Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: Most elements do not rely on the use of one sense to use them. Exceptions include:</p> <ul style="list-style-type: none"> • The “Create” button in Web Page part of Create PDF • Buttons that look like plain text like the “Action” buttons in the Action Wizard • Live updates to fields like the “Search” field in Comments

<ul style="list-style-type: none"> • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
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Guideline 1.4 Distinguishable:

Make it easier for users to see and hear content including separating foreground from background.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The application does not rely on the use of color to infer information. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not contain audio that plays automatically. Authored Content (PDF): Authored content does not contain audio that plays automatically.</p>
<p>1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) 	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Most text meets minimum contrast requirements. Exceptions include:</p> <ul style="list-style-type: none"> • Additional text for fields like the help for the radio buttons in "Create PDF using Multiple Files" <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<ul style="list-style-type: none"> • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.4 Resize Text (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product allows the user to zoom PDF content to resize text up to 200 percent without loss of content or functionality. The user can also change text size in the operating system and it will reflect without issues in the application. Authored Content (PDF): As a function of a PDF viewer application, the authored content can be zoomed up to 200 percent without loss of content or functionality.</p>
<p>1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product uses text instead of images of text. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

Guideline 2.1 Keyboard Accessible:

Make all functionality available from a keyboard.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) 	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Most product functionality can be operated through a keyboard interface if the shortcuts are known to the user. Despite this, there are several items that rely on mouse only interactions. These functions are integral to being able to edit PDFs successfully. These failures include:</p> <ul style="list-style-type: none"> • Radio button selection behavior • Inner scrolling regions not moving visual focus • Controls in the "Save As" dialog

<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • Fields section in the "Prepare Form" tool • "Results" panel for an "Accessibility Report" • "Enhance Scan" default options slider • "Action List" new panel • "Action Wizard" file names of "Files to be Processed" • "Mark for Redaction" dialog in the "Action Wizard" • Marking text for redaction • Cropping a page in "Enhance Scans" • "Edit a PDF" actions • Renaming tags • The date picker in the "Share" tool <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: Most of the product functionality will not trap the keyboard focus. Exceptions include:</p> <ul style="list-style-type: none"> • The "Sign" list in "Fill and Sign" <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

Guideline 2.2 Enough Time:

Provide users enough time to read and use content.

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The product does not contain controls or forms which require precise or minimum timing for operation.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The product does not include elements which move, blink, scroll, or auto-update.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<ul style="list-style-type: none"> • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
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Guideline 2.3 Seizures:

Do not design content in a way that is known to cause seizures.

Criteria	Conformance Level	Remarks and Explanations
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The product does not contain flashing or blinking animated content.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

Guideline 2.4 Navigable:

Provide ways to help users navigate, find content, and determine where they are.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p>	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: This criterion does not apply to non-web software.</p> <p>Authored Content (PDF): This criterion does not apply to non-web documents.</p>

<ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The titles of the software areas describe their purpose. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Most components receive focus in a meaningful order. Exceptions include:</p> <ul style="list-style-type: none"> • New panels shown on selecting an option like the “Actions List” <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The purpose of link text can be determined in context. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: This criterion does not apply to non-web software. Authored Content (PDF): This criterion does not apply to non-web documents.</p>
<p>2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: Headings and labels are descriptive. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Software: Partially Supports Authored Content (PDF): Supports</p>	<p>Software: Most focusable elements have a visible keyboard focus indicator. Exceptions include:</p> <ul style="list-style-type: none"> • When using the keyboard to navigate the comments on PDFs <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Guideline 3.1 Readable:

Make text content readable and understandable.

Criteria	Conformance Level	Remarks and Explanations
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: The language is programmatically determinable within the product. The language can be set by the user in "Preferences".</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: Content is only presented in one language at a time.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

Guideline 3.2 Predictable:

Make Web pages appear and operate in predictable ways.

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: Components do not initiate a change of context when focused.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) <ul style="list-style-type: none"> – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: Changes of context that occur automatically on user input are clearly indicated to the user before invoking them.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: This criterion does not apply to non-web software.</p> <p>Authored Content (PDF): This criterion does not apply to non-web documents.</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: This criterion does not apply to non-web software.</p> <p>Authored Content (PDF): This criterion does not apply to non-web documents.</p>

<ul style="list-style-type: none"> • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	
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Guideline 3.3 Input Assistance:
Help users avoid and correct mistakes.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: Where input errors are automatically detected, such as an invalid date, items in error are identified, error messages are provided as text, and the error(s) are associated with the field for assistive technology to convey to the user.</p> <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Partially Supports</p> <p>Authored Content (PDF): Supports</p>	<p>Software: Most form controls have appropriate labels and help in the product. Exceptions include:</p> <ul style="list-style-type: none"> • Additional text provided for fields to add instructions for the field such as "Create Multiple PDF Files..." radio buttons. • Owning label for a group of form fields such as the forms in the dialogs like "Text Field Properties" in "Prepare Form". • The "Prepare Form" and "Check Box Properties" buttons for "Border" or "Fill Color". • The insert fields in the "Output Options" dialog for "Create Multiple PDF Files..." • Dialog buttons like the "Advanced Settings" browse button <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p>	<p>Software: Supports</p>	<p>Software: Where input errors are automatically detected, such as not entering a value that is required in the "Advance Settings" for</p>

<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) <ul style="list-style-type: none"> – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Authored Content (PDF): Supports</p>	<p>“Create PDF”, suggestions are provided to the user. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) <ul style="list-style-type: none"> – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The product does not process legal commitments or financial transactions, or modify user-controllable data. Authored Content (PDF): Authors can ensure that content meets this criterion.</p>

Guideline 4.1 Compatible:

Maximize compatibility with current and future user agents, including assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Authored Content (PDF): Supports</p>	<p>Software: The software is not implemented using markup languages. Authored Content (PDF): The authored content is not implemented using markup languages.</p>
<p>4.1.2 Name, Role, Value (Level A)</p>	<p>Software: Partially Supports</p>	<p>Software: Name, role, and value can be programmatically determined for most controls in the Software. Exceptions include:</p>

<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) <ul style="list-style-type: none"> – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Authored Content (PDF): Supports</p>	<ul style="list-style-type: none"> • Buttons opening web links like the "Help" button • Tools that rely on using the mouse, like cropping the page in "Enhance Scans" which rely on sight • The "Organize" - "Page Type" combo list • The date picker in the "Share" tool <p>Authored Content (PDF): Authors can ensure that content meets this criterion.</p>
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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Software: Partially Supports Authored Content (PDF): Supports	Software: Basic workflows in the product are functional for users without vision. However, as highlighted in 1.3.1 Info and Relationships, 2.1.1 Keyboard, 3.3.2 Labels or Instructions and 4.1.2 Name, Role, Value , there are several elements that are not labelled well. Authored Content (PDF): Authors can create content which is functional without vision.
302.2 With Limited Vision	Software: Partially Supports Authored Content (PDF): Supports	Software: Most content is easy to use with limited vision. Exceptions are listed in 1.4.3 Contrast (Minimum) , and 1.3.3 Sensory Characteristics . Authored Content (PDF): Authors can create content which is functional with limited vision.
302.3 Without Perception of Color	Software: Partially Supports Authored Content (PDF): Supports	Software: Most content in the product will be functional for users without perception of color. As noted in 1.4.3 Contrast (Minimum) , some exceptions exist. Authored Content (PDF): Authors can create content which is functional without perception of color.
302.4 Without Hearing	Software: Supports Authored Content (PDF): Supports	Software: No functionality within the product requires hearing. Authored Content (PDF): Authors can create content which is functional without hearing.
302.5 With Limited Hearing	Software: Supports Authored Content (PDF): Supports	Software: No functionality within the product requires hearing. Authored Content (PDF): Authors can create content which is functional with limited hearing.
302.6 Without Speech	Software: Supports	Software: The product does not require user speech.

	Authored Content (PDF): Supports	Authored Content (PDF): Authors can create content which is functional without speech.
302.7 With Limited Manipulation	Software: Partially Supports Authored Content (PDF): Supports	Software: Most functions of the product are functional for users with limited manipulation who rely on keyboard access. The exceptions are noted in 2.1.1 Keyboard . Authored Content (PDF): Authors can create content which is functional with limited manipulation.
302.8 With Limited Reach and Strength	Software: Partially Supports Authored Content (PDF): Supports	Software: Most functions of the product are functional for users with limited reach or strength who rely on keyboard access. The exceptions are noted in 2.1.1 Keyboard . Authored Content (PDF): Authors can create content which is functional with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Software: Supports Authored Content (PDF): Supports	Software: The product provides features for simpler, easier use by individuals with limited cognitive, language, and learning abilities. The product provides icons and supplements these with text. Authored Content (PDF): Authors can create content which is functional with limited cognition.

Chapter 4: [Hardware](#)

Notes: Not Applicable

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in the WCAG 2.0 section.
502.2.1 User Control of Accessibility Features	Supports	Accessibility features are included in the product and can be amended to suit the user needs.
502.2.2 No Disruption of Accessibility Features	Partially Supports	Keyboard shortcuts used in the application conflict with those used by assistive technology.
502.3.1 Object Information	Partially Supports	Most objects are named and identified correctly. There are a few exceptions listed in 1.3.1 Info and Relationships , 3.3.2 Labels or Instructions and 4.1.2 Name, Role, Value .
502.3.2 Modification of Object Information	Partially Supports	See exception noted in 2.1.1 Keyboard .
502.3.3 Row, Column, and Headers	Supports	Tables used in the application use valid descriptions.
502.3.4 Values	Supports	Values have a meaningful description.
502.3.5 Modification of Values	Partially Supports	Values used in the application can be modified within the application. There is an exception noted in 2.1.1 Keyboard .
502.3.6 Label Relationships	Supports	Labels are associated to the item they refer to.
502.3.7 Hierarchical Relationships	Supports	Relationships can be determined.
502.3.8 Text	Supports	Text items have a meaningful description.

502.3.9 Modification of Text	Partially Supports	Text can be modified within the application. There is an exception noted in 2.1.1 Keyboard .
502.3.10 List of Actions	Partially Supports	Actions that can be used require specific shortcuts for keyboard users to access them that may not be well known.
502.3.11 Actions on Objects	Partially Supports	There is an exception noted in 2.1.1 Keyboard .
502.3.12 Focus Cursor	Partially Supports	The focus cursor will change for buttons.
502.3.13 Modification of Focus Cursor	Partially Supports	Will repeat the format across the application except on buttons.
502.3.14 Event Notification	Does Not Support	Events are not communicated to assistive technology as noted in 1.3.1 Info and Relationships .
502.4 Platform Accessibility Features	Partially Supports	Accessibility features are not wholly supported as shown in the WCAG 2.0 section .
503.2 User Preferences	Supports	User preferences are included in the product and can be amended to suit the user needs.
503.3 Alternative User Interfaces	Does Not Support	The user can amend preferences but cannot amend the user interface.
503.4.1 Caption Controls	Not Applicable	No media is present in the application.
503.4.2 Audio Description Controls	Not Applicable	No media is present in the application.
504.2 Content Creation or Editing	See WCAG 2.0 section	See information in the WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	Exported documents keep the set accessibility formats.
504.2.2 PDF Export	Supports	PDFs export as intended.
504.3 Prompts	Supports	Prompts are handled as expected in the application.
504.4 Templates	Not Applicable	Templates were not covered in the application.

Chapter 6: [Support Documentation and Services](#)

Notes: Information regarding Support Documentation and Services is available in the [Accessibility Conformance Report for the Adobe Help Center](#).

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Notes:

Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Notes: According to C.4 Functional Performance, this section is informative only.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Software: Partially Supports Authored Content (PDF): Supports	Software: Basic workflows in the product are functional for users without vision. However, as highlighted in 1.3.1 Info and Relationships, 2.1.1 Keyboard, 3.3.2 Labels or Instructions and 4.1.2 Name, Role, Value , there are several elements that are not labelled well.

		Authored Content (PDF): Authors can create content which is functional without vision.
4.2.2 Usage with limited vision	Software: Partially Supports Authored Content (PDF): Supports	Software: Most content is easy to use with limited vision. Exceptions are listed in 1.4.3 Contrast (Minimum) , and 1.3.3 Sensory Characteristics . Authored Content (PDF): Authors can create content which is functional with limited vision.
4.2.3 Usage without perception of colour	Software: Partially Supports Authored Content (PDF): Supports	Software: Most content in the product will be functional for users without perception of color. As noted in 1.4.3 Contrast (Minimum) , some exceptions exist. Authored Content (PDF): Authors can create content which is functional without perception of color.
4.2.4 Usage without hearing	Software: Supports Authored Content (PDF): Supports	Software: No functionality within the product requires hearing. Authored Content (PDF): Authors can create content which is functional without hearing.
4.2.5 Usage with limited hearing	Software: Supports Authored Content (PDF): Supports	Software: No functionality within the product requires hearing. Authored Content (PDF): Authors can create content which is functional without hearing.
4.2.6 Usage without vocal capability	Software: Supports Authored Content (PDF): Supports	Software: The product does not require the use of speech. Authored Content (PDF): Authors can create content which is functional without speech.
4.2.7 Usage with limited manipulation or strength	Software: Partially Supports Authored Content (PDF): Supports	Software: Most functions of the product are functional for users with limited manipulation who rely on keyboard access. The exceptions are noted in 2.1.1 Keyboard . Authored Content (PDF): Authors can create content which is functional with limited manipulation.
4.2.8 Usage with limited reach	Software: Partially Supports Authored Content (PDF): Supports	Software: Most functions of the product are functional for users with limited reach or strength who rely on keyboard access. The exceptions are noted in 2.1.1 Keyboard . Authored Content (PDF): Authors can create content which is functional with limited reach and strength.
4.2.9 Minimize photosensitive seizure triggers	Software: Supports Authored Content (PDF): Supports	Software: The product provides features for simpler, easier use by individuals with limited cognitive, language, and learning abilities. The product provides icons and supplements these with text. Authored Content (PDF): Authors can create content which is functional with limited cognition.
4.2.10 Usage with limited cognition	Software: Partially Supports Authored Content (PDF): Supports	Software: Basic workflows in the product are functional for users without vision. However, as highlighted in 1.3.1 Info and Relationships , 2.1.1 Keyboard , 3.3.2 Labels or Instructions and 4.1.2 Name, Role, Value , there are several elements that are not labelled well. Authored Content (PDF): Authors can create content which is functional without vision.
4.2.11 Privacy	Software: Supports Authored Content (PDF): Supports	Software: The product does not contain accessibility components that compromise the privacy of the user. Authored Content (PDF): Authored content does not contain accessibility components that compromise the privacy of the user.

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1.3.1 General	See WCAG 2.0 section	See information in WCAG 2.0 section.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Auditory output is not included in the application.
5.1.3.3 Auditory output correlation	Not Applicable	Auditory output is not included in the application.
5.1.3.4 Speech output user control	Not Applicable	Speech output is not included in the application.
5.1.3.5 Speech output automatic interruption	Not Applicable	Speech output is not included in the application.
5.1.3.6 Speech output for non-text content	Not Applicable	Speech output is not included in the application.
5.1.3.7 Speech output for video information	Not Applicable	Speech output is not included in the application.
5.1.3.8 Masked entry	Supports	Passwords are masked if set to be masked.
5.1.3.9 Private access to personal data	Supports	Personal data is secure in the application once signed in.
5.1.3.10 Non-interfering audio output	Not Applicable	No audio is part of the application.
5.1.3.11 Private listening	Not Applicable	No audio is part of the application.
5.1.3.12 Speaker volume	Not Applicable	No audio is part of the application.
5.1.3.13 Volume reset	Not Applicable	No audio is part of the application.
5.1.3.14 Spoken languages	Not Applicable	No audio is part of the application.
5.1.3.15 Non-visual error identification	Supports	Errors are defined for assistive technology.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	No transactions are included in scope.
5.1.4 Functionality closed to text enlargement	Supports	Functionality is not affected by text enlargement.
5.1.5 Visual output for auditory information	Not Applicable	No audio is part of the application.
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supports	Focus of input elements is shown as expected when not using the keyboard.
5.2 Activation of accessibility features	Supports	The application allows preferences to be set for accessibility.
5.3 Biometrics	Not Applicable	Biometrics are not included in the application.
5.4 Preservation of accessibility information during conversion	Authored Content (PDF): Supports	Authored Content (PDF): Accessibility information is preserved upon conversion.

5.5.1 Means of operation	Partially Supports	Most functions of the product are operable. The exceptions are noted in 2.1.1 Keyboard .
5.5.2 Operable parts discernibility	Partially Supports	Most operable parts are shown as focusable. However, visual focus is not always shown with the keyboard as noted in 2.4.7 Focus Visible .
5.6.1 Tactile or auditory status	Not Applicable	Tactile or auditory status is not included in the application.
5.6.2 Visual status	Supports	Visual status of controls is discernable in the application.
5.7 Key repeat	Not Applicable	No key repeat is found in the application.
5.8 Double-strike key acceptance	Not Applicable	No double-strike key acceptance is found in the application.
5.9 Simultaneous user actions	Not Applicable	Simultaneous user actions are not in the application.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Chapter 7: [ICT with Video Capabilities](#)

Notes: Not Applicable

Chapter 8: [Hardware](#)

Notes: Not Applicable

Chapter 9: [Web](#) (see [WCAG 2.0 section](#))

Chapter 10: [Non-web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG 2.0 section.
10.2.39 Caption positioning	Not Applicable	
10.2.40 Audio description timing	Not Applicable	

Chapter 11: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in the WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	See information in the WCAG section
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17

11.3.2.3 Use of accessibility services	Not Applicable	The accessibility services are not in scope for this audit.
11.3.2.4 Assistive technology	Not Applicable	The ICT is not assistive technology.
11.3.2.5 Object information	Partially Supports	Most objects within the application are defined correctly. However, objects are not always defined correctly as outlined in 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value .
11.3.2.6 Row, column, and headers	Supports	Tables are defined in an accessible way.
11.3.2.7 Values	Supports	Values have a meaningful description.
11.3.2.8 Label relationships	Partially Supports	Most elements are associated with their labels correctly. However, as highlighted in 1.3.1 Info and Relationships , 3.3.2 Labels or Instructions and 4.1.2 Name, Role, Value , there are elements that are not labelled well.
11.3.2.9 Parent-child relationships	Partially Supports	Basic workflows in the product are functional for users without vision. However, as highlighted in 1.3.1 Info and Relationships , 2.1.1 Keyboard , 3.3.2 Labels or Instructions and 4.1.2 Name, Role, Value , there are several elements that are not labelled well and rely on sight to use the tools.
11.3.2.10 Text	Supports	Text is used throughout the application to allow users to understand context.
11.3.2.11 List of available actions	Supports	Menus will provide all available actions within the application and help is available.
11.3.2.12 Execution of available actions	Does Not Support	Most product functionality can be operated with a mouse and some for the keyboard. There are several items that rely on mouse only interactions as outlined in 2.1.1 Keyboard .
11.3.2.13 Tracking of focus and selection attributes	Partially Supports	Most items in the application will show focus or selection. However, visual focus is not always shown with the keyboard as noted in 2.4.7 Focus Visible .
11.3.2.14 Modification of focus and selection attributes	Supports	It is possible to change focus and selection preferences in the application.
11.3.2.15 Change notification	Does Not Support	Visually notifications are catered for. Notifications are not announced to blind users as highlighted in 1.3.1 Info and Relationships .
11.3.2.16 Modifications of states and properties	Partially Supports	Almost every item can be amended. Inbuilt settings cannot be changed and other items outlined in 2.1.1 Keyboard .
11.3.2.17 Modifications of values and text	Partially Supports	Almost every item can be amended. Inbuilt settings cannot be changed and other items outlined in 2.1.1 Keyboard .
11.4.1 User control of accessibility features	Supports	The accessibility features can be amended as required.
11.4.2 No disruption of accessibility features	Partially Supports	The application has lots of keyboard shortcuts that work well. However, single key shortcuts can conflict with assistive technology but the user can amend them.
11.5 User preferences	Supports	Users can change their preferences within the application.
11.6.2 Accessible content creation (if not authoring tool, enter "not	See WCAG 2.0 section	See information in the WCAG 2.0 section

applicable")		
11.6.3 Preservation of accessibility information in transformations	Does Not Support	Notifications are not announced to blind users as highlighted in 1.3.1 Info and Relationships .
11.6.4 Repair assistance	Supports	Users can contact the helpdesk or use the inbuilt options to change the application.
Chapter 12: Documentation and Support Services	Supports	Templates are used within the application or can be imported.

Notes: Information regarding Support Documentation and Services is available in the [Accessibility Conformance Report for the Adobe Help Center](#).

Chapter 12: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable

Voluntary Product Accessibility Template® and VPAT® are a registered trademark of Information Technology Industry Council (ITI)